

Homelessness Consultation 2019

The **consultation starts on: 12 April 2019**

and will **close at 5pm on: 24 May 2019**

For further information please visit **www.bcbbc.gov.uk/consultation** where you can find out the detail of the proposals and take part in a survey.

If you require a hard copy of the survey please get in touch via:

✉ consultation@bridgend.gov.uk

☎ 01656 643664

📄 Civic Offices, Angel Street, Bridgend, CF31 4WB.

Homelessness Consultation 2019

This survey will take around 10 minutes to complete.

GDPR - Privacy Notice

Information provided by you on this form will be used to inform the Homelessness Strategy 2018-2022.

The council will take all reasonable precautions to ensure confidentiality and to comply with data protection legislation. Your information may be shared with the Housing Solutions Team for the purposes of informing the Homelessness strategy 2018-2022. Your information will be retained in accordance with the council's Data Retention Policy.

You have a number of rights under data protection legislation. You may also withdraw your consent and ask us to delete your personal information at any time by contacting us. Further information about this is available on our website or you may contact the Data Protection Officer.

If you are dissatisfied with the manner in which we process your personal data then you have the option to make a complaint to the Data Protection Officer and the Information Commissioner.

Background

The Housing (Wales) Act 2014 placed a legal responsibility on all local authorities carry out a homelessness review and to develop a four year homelessness strategy based on the outcome of that review.

Bridgend County Borough Council (BCBC) commissioned an independent review of how individuals and households facing homelessness are responded to. The review involved participants from a variety of stakeholders including statutory departments within BCBC, third sector agencies and individuals who had faced homelessness.

The strategy sets out how BCBC will act on the findings from the review. When the final publication of the strategy is agreed, an action plan will be developed.

The Homelessness Strategy was developed to:

- Outline an approach to achieve BCBC's vision of:

“To work collaboratively on a corporate basis with external partners, and service users, in a responsive, creative and timely manner to prevent and relieve homelessness throughout the county borough, ensuring people can access suitable accommodation, with the support required to meet their needs”

- Outline an approach to deal with the increased presentation of Homelessness at a time of financial constraint:
- Outline an approach to the forthcoming extensions to duties the Local Authority owe to some people who are found to have made themselves 'intentionally homeless' and the possibility of changes to the 'priority need' categories for homeless people. This could lead to an increased demand on already limited resources, in particular temporary accommodation.

The main aims and objectives of the strategy are detailed below:

- Improve collaboration between external organisations and the statutory functions within the Local Authority
- Improve working arrangements between the Local Authority and Registered Social Landlords (RSLs) to facilitate co-operation in line with Section 95 of the Housing (Wales) Act 2014.
- Improve how people who are homeless or threatened with homelessness access services
- Improve the accessibility and availability of support and accommodation options for all service users.

Survey Questions

Are you:

- Resident of Bridgend county borough
- An employee of BCBC
- An employee/volunteer of a third sector organisation or voluntary organisation in Bridgend
- A service user of the Housing Solutions Team
- Other (please specify)

Does the strategy clearly explain why Homelessness is a priority for the council?

- Yes
- No
- Unsure

Please tell us why

Do you agree with the objectives?

- Yes
- No

Please tell us why

Is there anything missing from the strategy that you would like to see included?

Yes

No

Please tell us what you think should be included

Please use the space to provide any further comments on this strategy

Would you like to be emailed once the consultation report is available?

Yes

No

If you have answered 'yes' please provide your email address below

Equalities monitoring

In order to help us ensure that we are providing services fairly to everyone who needs them, we would be grateful if you could answer a few more questions about yourself.

The information you supply will be kept confidentially and will only be used for the purposes of equalities monitoring.

Completion of these questions is not required as part of the questionnaire. You do not have to answer any of the questions if you do not wish to do so.

Alternatively, you can choose to answer some and not others by selecting the 'prefer not to say' options.

Please select your age category. Please select one option only.

- | | | |
|--------------------------------|-------------------------------|---|
| <input type="radio"/> Under 18 | <input type="radio"/> 35 - 44 | <input type="radio"/> 65 - 74 |
| <input type="radio"/> 18 - 24 | <input type="radio"/> 45 - 54 | <input type="radio"/> 75+ |
| <input type="radio"/> 25 - 34 | <input type="radio"/> 55 - 64 | <input type="radio"/> Prefer not to say |

Do you consider yourself to be disabled? Please select one option only.

- Yes
 No
 Prefer not to say

Please type in the box below

How would you describe your nationality? Please select one option only.

- | | |
|--------------------------------------|--|
| <input type="radio"/> Welsh | <input type="radio"/> British |
| <input type="radio"/> English | <input type="radio"/> Other (please type in the box below) |
| <input type="radio"/> Scottish | <input type="radio"/> Prefer not to say |
| <input type="radio"/> Northern Irish | |

What is your ethnic group? Please select one option only.

- | | |
|--|---|
| <input type="radio"/> White | <input type="radio"/> Black / African / Caribbean / black British |
| <input type="radio"/> Mixed / multiple ethnic groups | <input type="radio"/> Other ethnic group (please type in the box below) |
| <input type="radio"/> Asian or Asian British | <input type="radio"/> Prefer not to say |

What is your religion or belief? Please select one option only.

- No religion
- Christian
- Buddhist
- Hindu
- Jewish
- Muslim
- Sikh
- Other (please type in the box below)
- Prefer not to say

What is your gender? Please select one option only.

- Male
- Female
- Transgender
- Prefer not to say

Are you pregnant? Please select one option only.

- Yes
- No
- Prefer not to say

Have you given birth within the past 26 weeks? Please select one option only.

- Yes
- No
- Prefer not to say

What is your sexual orientation? Please select one option only.

- Heterosexual / straight
- Gay man
- Gay woman / lesbian
- Bisexual
- Other
- Prefer not to say

What is your marital status? Please select one option only.

- Single
- Partnered
- Married
- Civil partnered
- Divorced
- Widowed
- Prefer not to say

Are you able to...

Please select one option per row.

| | Not at all | A little | Fairly well | Fluently | Prefer not to say |
|--------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| speak Welsh? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| read Welsh? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| write Welsh? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Thank you for taking the time to complete the survey