

Covid-19 Coronavirus:

Help and support in Bridgend County Borough



Need help during the Covid-19 coronavirus pandemic? Please use these contact details to access support, advice, information and more.

Do you need help?

Not every vulnerable person has family, neighbours or friends to provide support. If you need help, contact Bridgend County Borough Council on 01656 643643 and let us assess your needs.

Be a good neighbour

If you have an elderly or vulnerable neighbour, please check that they are getting the support they need - you can raise concerns or ask for help by calling the council on 01656 643643.

Domestic abuse support

If you or someone you know is experiencing domestic abuse, you can access advice and support by calling 01656 815919 or emailing assia@calandvs.org.uk

Safeguarding children

You can report any concerns about the safety and well-being of a child to 01656 642320 or mashcentra@bridgend.gov.uk

Safeguarding adults

Concerns about adults who may be vulnerable can be directed to 01656 642477 or adultsafeguardingMASH@bridgend.gov.uk

Safeguarding after-hours

If you need to report concerns about vulnerable children and adults outside of office hours, call the Cwm Taf Morgannwg Emergency Duty Team on 01443 743665. For more details, visit www.cwmtafmorgannwgsafeguardingboard.co.uk

Mental health and well-being

Look after your mental health and well-being during the pandemic – find out what help is available by emailing ARCinformationandAdvice@bridgend.gov.uk or call 01656 763176.

Volunteer to help

Anyone who is interested in volunteering with BAVO to help during the pandemic can register online at <https://bridgend.volunteering-wales.net>, email volunteering@bavo.org.uk or call 01656 810400 for more support.

Recycle, don't fly-tip

There are no limits on how much recycling residents can put out for collection, and action will be taken against anyone who fly-tips. Households awaiting deliveries of new refuse bags can use black bags or a similar alternative during the pandemic, and additional recycling sacks and containers can be delivered free of charge - you can arrange this at <https://bridgend.kier.co.uk> or by calling 01656 643643.

CONTACT THE COUNCIL

While the Civic Offices remains closed, you can access council services by using the online My Account or Oggie webchat facilities at www.bridgend.gov.uk, and email talktous@bridgend.gov.uk or call 01656 643643.

Cyngor Bwrdeistref Sirol



Coronafeirws Covid-19: Cymorth a chefnogaeth ym Mwrdeistref Sirol Pen-y-bont ar Ogwr



Angen cymorth yn ystod pandemig coronafeirws Covid-19? Defnyddiwch y manylion cyswllt hyn i fedru cael cymorth, cyngor, gwybodaeth a rhagor.

A oes angen cymorth arnoch?

Nid oes gan bob unigolyn bregus deulu, cymdogion na ffrindiau i ddarparu cymorth. Os oes angen cymorth arnoch, cysylltwch â Chyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr ar 01656 643643 er mwyn i ni asesu eich anghenion.

Byddwch yn gymydog da

Os oes gennych chi gymydog oeddrannus neu fregus, gwiriwch a yw ef neu hi yn cael y cymorth sydd ei angen arno neu arni – gallwch adrodd unrhyw bryderon neu ofyn am gymorth drwy ffonio'r cyngor ar 01656 643643.

Cymorth gyda thrais domestig

Os ydych chi neu rywun yr ydych chi'n ei adnabod yn dioddef trais domestig, gallwch geisio cyngor a chymorth drwy ffonio 01656 815919 neu ebostio assia@calandvs.org.uk

Diogelu plant

Gallwch adrodd unrhyw bryderon ynglŷn â diogelwch a llesiant unrhyw blentyn i 01656 642320 neu mashcentra@bridgend.gov.uk

Diogelu oedolion

Concerns about adults who may be vulnerable can be directed to 01656 642477 or adultsafeguardingMASH@bridgend.gov.uk

Diogelwch ar ôl oriau arferol

Os bydd angen i chi adrodd pryderon ynghylch plant ac oedolion bregus y tu allan i oriau swyddfa arferol, ffoniwch Dîm Dyletswydd Argyfwng Cwm Taf Morgannwg ar 01443 743665. Am ragor o fanylion, ewch i www.cwmtaf Morgannwgsafeguardingboard.co.uk

Iechyd meddwl a llesiant

Gofalwch am eich iechyd meddwl a'ch llesiant yn ystod y pandemig – chwiliwch pa gymorth sydd ar gael drwy ebostio ARCinformationandAdvice@bridgend.gov.uk neu ffoniwch 01656 763176.

Gwirfoddolwch i helpu

Gall unrhyw un sydd â diddordeb mewn gwirfoddoli gyda BAVO i helpu yn ystod y pandemig gofrestru ar-lein yn <https://bridgend.volunteering-wales.net>, ebostio volunteering@bavo.org.uk neu ffonio 01656 810400 am ragor o gymorth.

Ailgyrchwch, peidiwch â thafu sbwriel (tipio)

Nid oes unrhyw gyfyngiadau ar faint o ddeunydd ailgyrchu y gall preswylwyr ei roi allan i'w gasglu a bydd cosb yn erbyn unrhyw un a fydd yn tafu sbwriel (tipio). Gall cartrefi sy'n disgwyl am fagiau sbwriel newydd ddefnyddio bagiau duon neu fagiau tebyg yn ystod y pandemig, a gellir danfon bagiau ailgyrchu neu focsys ychwanegol at bobl yn rhad ac am ddim – gallwch drefnu hyn yn <https://bridgend.kier.co.uk> neu drwy ffonio 01656 643643.

CYSYLLTWCH Â'R CYNGOR

Tra bod Swyddfeydd Dinesig yn parhau ar gau, gallwch wneud defnydd o wasanaethau'r cyngor drwy ddefnyddio'r My Account ar-lein neu gyfleuster gwe-sgwrs Oggie yn www.bridgend.gov.uk, ac ebostio talktous@bridgend.gov.uk neu ffonio 01656 643643.